

Summary outputs 2022 - 2023

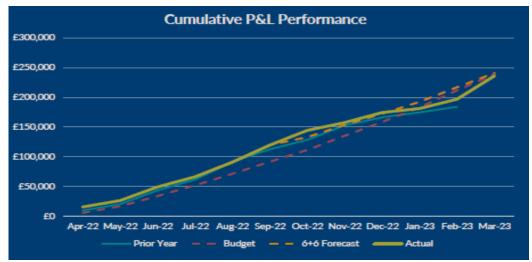
300 people working from FIC	86% average occupancy	550+ hours of business support provided
57 businesses in situ now	Waiting list workshop space	40 businesses have received tailored business support
100% customer service rating *2023 Customer Satisfaction Survey	6 meeting spaces	3 businesses graduated from FIC
55 offices (including 2 coworking suites and 1 Business Lounge)	59 new jobs created	97% average % rating for business support meeting expectations
20 workshops	25 work placements / internships / apprenticeships	£236,100 (23% increase from 2021/22) return to FBC
36,376 ft ² net lettable	50 / 540 events & conferences held / delegates hosted	£30.96 average price per square foot



Commercial | SUMMARY

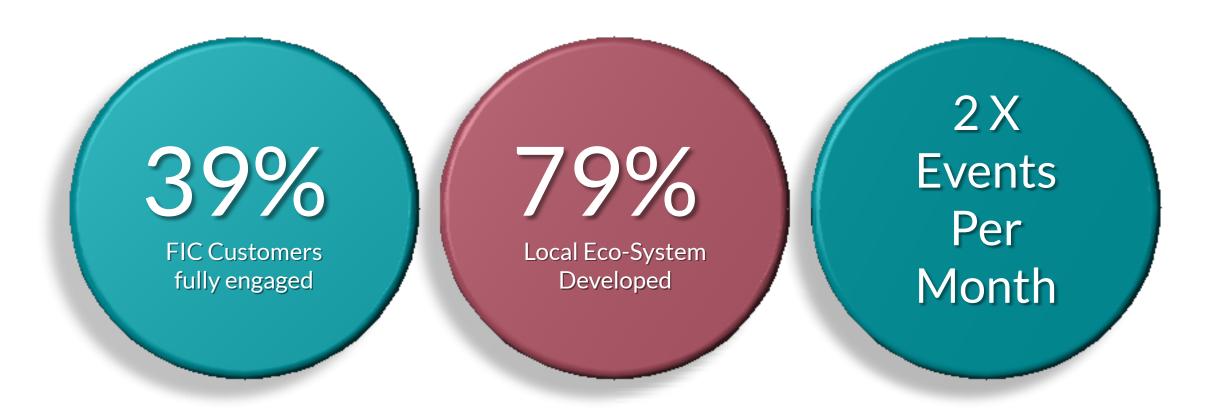








Business Support | IMPACT SUMMARY



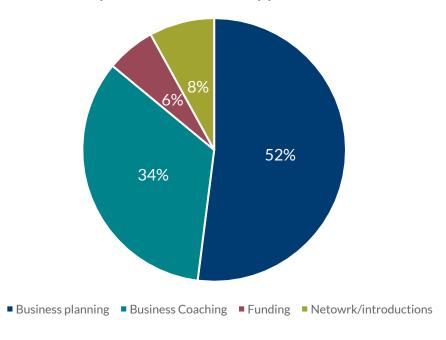


Business Support | CUSTOMER

- 1. Innovation Director: Daniel Belton appointed Mid-November
- 2. Value delivered to customers on funding, people, operations, business planning, exit planning
- 3. Connections created for business X 4: 2 X sales | 1 X potential merge | 1 X potential acquisition



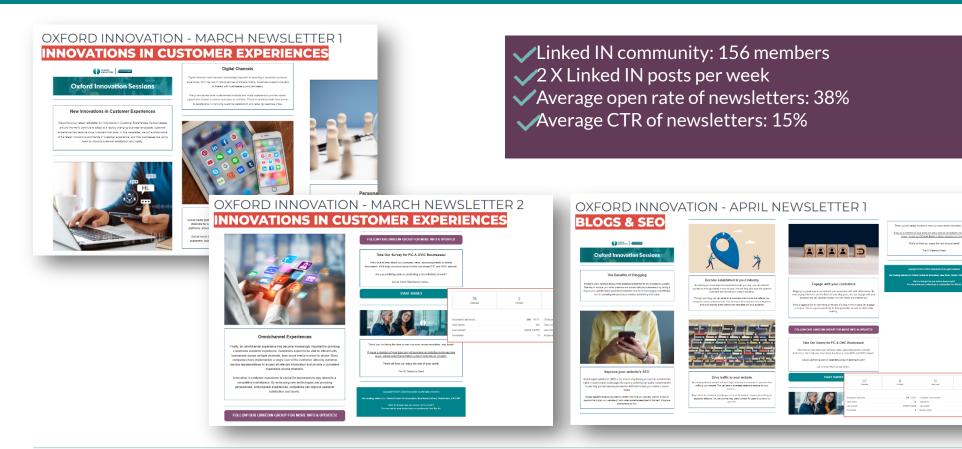
Time spent on business support functions





Business Support | COMMUNITY

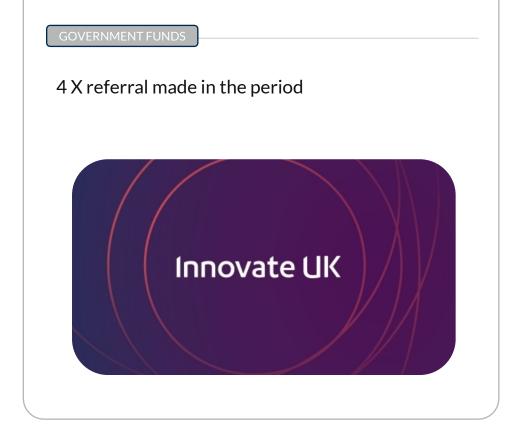
- 1. Pilot kicked off Q3 2022
- 2. Delivered by OI customer Mitchell and Stones | Likely to be brought in-house with two very digital-savvy receptionists at FIC
- 3. Great community engagement created





Business Support | ECO-SYSTEM

- 1. Most funding made available through Innovate UK and FIC leverages Innovate Edge UK from Oxford Innovation
- 2. Reasonable traction with Fareham College
- 3. Apprenticeship push amongst companies



Making traction again with Fareham College with a new member of staff dedicated to internships and apprenticeships











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